PETER C. HARVEY
ATTORNEY GENERAL OF NEW JERSEY
Division of Law = 5th floor
124 Halsey Street
P.O.B. 45029
Newark, New Jersey 07 I01
By: Joan D.Gelber

Deputy **Attorney** General

Tel. 973-648-2972

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NEW JERSEY STATE BOARD
OF MEDICAL EXAMINERS

STATE OF NEW JERSEY
DEP'T OF LAW & PUBLIC SAFETY
DIVISION OF CONSUMER AFFAIRS
BOARD OF MEDICAL EXAMINERS

IN THE MATTER OF AN INQUIRY

INTO THE PROFESSIONAL PRACTICE OF PHYLLIS ANDERSON-WRIGHT, D.O. LICENSED TO PRACTICE MEDICINE AND SURGERY IN THE STATE OF NEW JERSEY:

ADMINISTRATIVE ACTION FINAL ORDER

This matter was presented to the **State** Board of Medical Examiners on inquiry into the medical **practice** of Phyllis Anderson-Wright, D.O., who is Board-certified in Family Practice, holding New Jersey Iicense number MB 065551. Dr. Anderson-Wright currently practices at Primary *Care* **Associates** in Plainfield, NJ. She is represented by James Docherty, **Esq.**

Dr. Anderson-Wright relates that in March 1999 she responded to a newspaper advertisement offering a medical position. She was interviewed in Pennsylvania by Mark Gartenberg, a businessman unlicensed as a health care provider, and by his son Mark Gartenberg, D.C. Dr. Anderson-Wright was hired to work two full days/week at the Gartenberg's entity, "Eatontown Sports Rehab and Medical Center" (hereinafter ESRMC), an office catering to what was described to respondent as a mostly "personal injury" clientele, located at One Main Street, Suite 303, Eatontown, NJ 07724. Dr. Anderson-Wright began working there on March 29, 1999. The office was staffed by some chiropractors, including Raj Gupta, D.C., and some clerical/medical assistants. She relates that she noted immediately that the office was run by chiropractors and, initially, for her there was "not much to do". However, when ESRMC began a



heavy **advertising** and **marketing campaign**, offering free physical examinations, the patient population **grew** rapidly, reaching about 15-20 patients per day.

Dr. Anderson-Wright testified that when **patients** presented, there was no particular protocol **established** at that office to delineate roles for the chiropractors and for her as the sole medical doctor. Rather, the need to maintain "office **flow**", to minimize patient **waiting** time, dictated whether she saw a patient first, or whether **a** chiropractor did. If the chiropractor saw the patient first, that practitioner's patient chart notes **were** not shown **to** her. **A** single Encounter **Form was used** by **all the** practitioners, **listing** what she recalled **as** numerous medical CPT codes. She **was** given to understand that **the** same Encounter **Form was** used **in at least** 5 different offices in New Jersey and **Pennsylvania**, **all** controlled by **the** Gartenbergs.

Dr. Anderson-Wright recalled that various tests were performed in the office by the chiropractors, including **what** she referred to as an "EMG" **but** without needles. These tests were unfamiliar **to** her and she was not **asked** to interpret them. She says she requested that one be performed on her **so** that she would know **how** it felt; she recalled feeling an electric current. She **also** learned that patients were tested and retested via an ultrasound-type of photography device. She was unfamiliar with all of these. She believed the ultrasound "photograph" device was **used** only for diagnostic purposes. The chiropractors attempted to show her how to use it and she deferred **to** their judgment that **it** was useful.

She recalled that **the** office offered treatments **by** moist heat, manipulation, and **a** form **of** electric **stimulation** with which she **was** not **familiar**. It **appears** that Dr. Anderson-Wright did not perform this treatment. However, she recalled that Raj Gupta, D.C. showed **her** how to use the "Matrix" **electric stimulation** device **which**, **she said**, was performed on patients by "everyone"at that office. She had not previously **heard** of it.

Dr. Anderson-Wright testified that the office also contained a medicine cabinet containing vials of I% lidocaine and a "herbal natural" homeopathic substance. The chiropractors told her this was to be used to administer trigger point injections. As she was unfamiliar with this substance, the chiropractors encouraged her to telephone a "medical doctor" whom she understood to be somehow affiliated with ESRMC; she recalled that he assured her the substance contained camomile and St. Johnswort and was "safe". She requested and received

some printed material about the substance and learned that it was not FDA-approved. She nevertheless agreed to use it and recalls that she administered about three "trigger point injections" of this substance into patients who told her they had received these injections at an earlier time (the person performing the injections at the chiropractic office was not identified). Dr. Anderson-Wright stated that when she gave these injections, she did not use the lidocaine but only the homeopathic substance.

Dr. Anderson-Wright testified that whenever she personally examined a patient, she made an entry in **the chart and** signed her name. Shewn **a pre-printed** form outline **of progress** note from **an ESRMC** patient chart containing several pre-printed sets of initials, she said "**PAW" was the** abbreviation **for** her name. She said she made **an** effort to perform **a** comprehensive **examination**, did counseling, and wrote prescriptions for medications such as hypertension drugs and for "NSAIDS." She recalls using **a** prescription **pad** with the ESRMC name imprinted on it, **but** which did not contain her **name**.

Dr. Anderson-Wright said she worked at ESRMC for approximately 15 weeks as a salaried W-2 employee, until she left to take another employment on July 1, 1999. During this time, although she had some basic awareness of general modalities of physical therapy and of diagnostic testing, she deferred greatly to the chiropractors because it was "their office"; they already had a system in place; and she assumed that anything she did not understand must be part of the chiropractic profession and might be useful to those practitioners.

The Board finds numerous causes for concern. Despite her medical background and the responsibilities incumbent upon her as a licensee of this Board, Dr. Anderson-Wright allowed herself to be employed by a business entrepreneur and a chiropractor, in violation of N.J.A.C. 13:5-6.16(f), a rule in effect since February 1992. She worked at ESRMC for almost four months, saw patients subjected to activities which were unfamiliar to her, yet deferred almost unquestioningly to the practices she saw established at that office. She allowed examination notes to be charted with initials "PAW" not identified anywhere on the pages. She readily accepted the use of diagnostic tests of which she had not previously heard or studied. She allowed a letter to be sent to the Hartford Ins. Co. dated June 1, 1999 (in the K.F. chart),

vouching for the utility of the "Diagnostic Ultrasound" test as an objective and "invaluable tool". She "ordered" temperature gradient studies for purported confirmation of intervertebral disc herniation.

She agreed to prescribe the electrical stimulation treatment on several occasions - described in her notes **as** the "nerve block" treatment.' Indeed, she later signed a "canned" paper captioned "Medical Prescription and Medical Necessity for the **Application** of Electroceutical Nerve **Blockade**" - which had apparently already been administered (or simply billed) during her employment to patient K.F.'s carries on at least 6 dates between **May 7** and June 2, **2999.** ³

She was also willing to accept the advice of the chiropractors, purportedly confirmed by the word of an "affiliated medical doctor" who assured her by telephone that it was safe and appropriate for her to inject patients with a homeopathic substance for which she had no training or experience and which she knew was not approved by the Federal food and Drug Administration.

Notwithstanding the above, the Board recognizes that Dr. Anderson-Wright has made substantial efforts to further her medical education and training, and **is** now employed in an apparently **appropriate** medical setting. **At** the time she was employed at ESRMC, she was

¹As of that date, the Medical Board, the Chiropractic Board, and the Department of Banking and Insurance had already forbidden billing for "spinal diagnostic ultrasound" **tests.** ESRMC nevertheless submitted bills during respondent's employment (as well as before and afterward) falsely claiming CPT codes 76536 charging \$300.00, and 76800 charging \$365.00 per test.

²During her employment, **after** Dr. Anderson-Wright became aware that patients **were coming** to the office **with** their **carrier** Explanation **of** Benefits **forms**, **complaining** that they had not had "surgery". She learned **that** the Pennsylvania management **office** of ESRMC **was** apparently **billing** \$330.00 **per** treatment for this service under **CPT** code **6444I**, a code reserved for nerve **blocks** by injection of medication. as **a** form of surgery. **In fact**, the treatment was **nothing** more than **a** form **of** electric **stimulation**, **qualifying** - if at all - for a **very** low reimbursement.

³Separate from the deceptive manner in which this treatment was billed, neither the Medical Board nor the Chiropractic Board permit electrical stimulation treatment to be administered by an unlicensed person.

relatively new to private practice and was unfamiliar with the scope of practice authorized for the chiropractic profession in this State. It appears that she was somewhat naive and unduly deferential to the persons she deemed to be her employers and seniors in the office, and that she failed to assert her professional training and responsibilities to assure the responsible implementation of a potentially bona fide multi-disciplinary practice..

Dr. Anderson-Wright, having been informed that the **Attorney** General **planned to** initiate disciplinary proceedings alleging violations **of** the above statutes and rules **and** accepted standards **of** practice, has had the **opportunity** *to* confer with her counsel. Dr. Anderson-Wright does not contest **that** grounds **exist** for the **said proceeding**, **and** she represents that she shall make such changes in her **practice as** are necessary to avoid a **recurrence** of the problems identified. She has determined that, inlieu of the contemplated disciplinary proceedings, she wishes to resolve this matter amicably and **has** consented to the terms following:

In light of the circumstances, including the relatively short **time** Dr. Anderson-Wright was **employed** at ESRMC, and in reliance upon her assurance that she shall cooperate **in** any **further** inquiry by any State **or** federal **agency** regarding the activities at ESRMC of any of the practitioners or unlicensed **persons with** whom she was affiliated during her **employment** at that office,

IT IS, ON THIS 10.THDAY OF NOV. 2004 ORDERED

- 1. Dr. Anderson-Wight is hereby reprimanded for the above conduct.
- 2 Henceforth, she shall assure that in any form of practice or employment, whether composed of plenary licensees (MDs or DOs) or composed of more than one type of health *care* professional, Dr. Anderson-Wright shall take such measures as *are* necessary to assure that the practitioners are functioning within their licensed scopes of practice. She shall assure proper identification of persons making examination findings or treatment entries into a patient chart.

She shall **not agree** to order or **to** perform any form of diagnostic testing with which **she** is not familiar. She shall assure that for any form of diagnostic testing which she does order or

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perform, she shall first ascertain that it meets accepted standards of practice for safety and efficacy and for a reasonable level of medical reliability and validity. She shall assure that billing is performed accurately and honestly, and shall assure that CPT codes truthfully reflect the services provided.

- 3. Dr. Anderson-Wright shall cooperate in any further inquiry by any State or federal agency regarding the activities at ESRMC of any of the practitioners or unlicensed persons with whom she was affiliated during her employment at that office,
- 4. This Order is intended to resolve all issues arising in connection with the allegations which the Attorney General was prepared to file before the State Board of Medical Examiners. The entry of this Order shall not limit the authority of the Attorney Generalor of any other person or agency to initiate any further action permitted by law, whether administrative, civil or criminal, in any court or forum of competent jurisdiction in connection with any matters not alleged in the document as herein resolved.

THIS ORDER IS EFFECTIVE UPON ENTRY.

President

I have read the within Order and understand its terms. I consent to the filing of the Order by the B o d

of Medical Examiners

James Docherty, Esq.

Counsel to Dr. Anderson-Wright

⁴Board member Gregory J. Rokosz, D.O. was recused from consideration of this matter.

NOTICE OF REPORTING PRACTICES OF BOARD REGARDING DISCIPLINARY ACTIONS

Pursuant to N.J.S.A. 52:14B-3(3), all orders of the New Jersey State Board of Medical Examiners are available for public inspection. Should any inquiry be made concerning the status of a licensee, the inquirer will be informed of the existence of the order and a copy will be provided if requested. All evidentiary hearings, proceedings on motions or other applications which are conducted as public hearings and the record, including the transcript and documents marked in evidence, are available for public inspection, upon request.

Pursuant to 45 CFR Subtitle A 60.8, the Board is obligated to report to the National Practitioners Data Bank any action relating to a physician which is based on reasons relating to professional competence or professional conduct:

- (1) Which revokes or suspends (or otherwise restricts) a license;
- (2) Which censures, reprimands or places on probation;
- (3) Under which a license is surrendered.

Pursuant to 45 CFR Section 61.7, the Board is obligated to report to the Healthcare Integrity and Protection (HIP)

Data Bank, any formal or official actions, such as revocation or suspension of a license (and the length of any such suspension), reprimand, censure or probation or any other loss of license or the right to apply for, or renew, a license of the provider, supplier, or practitioner, whether by operation of law, voluntary surrender, non-renewability, or otherwise, or any other negative action or finding by such federal or State agency that is publicly available information.

Pursuant to N.J.S.A.45:9-19.13, if the Board refuses to issue, suspends, revokes or otherwise places **conditions** on a license or permit, it is obligated to notify each **licensed** health care facility and health maintenance organization with which **a** licensee is affiliated **and** every **other** board licensee in this state with whom he or she is directly associated in private medical practice.

In accordance with an agreement with the Federation of **State** Medical Boards of the United States, a list of all disciplinary orders are provided **to that** organization on **a** monthly **basis**.

Within the month following entry of an order, a summary of the order will appear on the public agenda for the next monthly Board meeting and is forwarded to those members of the public requesting a copy. In addition, the same summary will appear in the minutes of that Board meeting, which are also made available to those requesting a copy.

Within the month following entry of an order, a summary of the order will appear in a Monthly Disciplinary Action Listing which is made available to those members of the public requesting a copy.

On a periodic basis the Board disseminates to its licensees a newsletter which includes a brief description of all of the orders entered by the **Board.**

From time to time, the Press Office of the Division of Consumer Affairs may issue releases including the summaries of the content of public orders.

Nothing herein is intended in any way to limit the Board, the Division or the Attorney General from disclosing any public document.